**To:** [**england.agencyrules@nhs.net**](mailto:england.agencyrules@nhs.net)

**Subject Line: Agency concern over NHS staffing framework**

**Body of Email:**

Dear NHS England,

As the [Owner/Chief Executive/Managing Director] of [Name of Business], a recruitment company that supplies temporary [staff types] to the NHS, I am deeply concerned about the current procurement system for temporary staffing.

Our business has been supplying staff to the NHS for [X] years and have continued to supply despite increases to national minimum wage and other business costs impacting our margin. However, with the pay award given to NHS staff earlier this year, it has now become almost impossible for us to supply staff to the NHS under the current framework rates. These rates were first set in 2016 and have not been adequately amended since to reflect any of the increased costs we are seeing in doing business or paying staff.

As an example, [Please insert an example here of where costs have increased and reduced margins to an unworkable rate].

The low margins mean that we are seeing an increase in bank or off-framework provision, with staff waiting until the 11th hour to receive higher rates of pay, and trusts having to pay much larger overall costs. This is having the opposite effect of the government’s intention and is creating a market that is much worse value for the taxpayer. Reviewing the framework rates to reflect modern costs and pay rates would actually see the overall cost to the Exchequer reduced, allowing a more effective and efficient staffing system. This would in turn see a boost in productivity to the NHS.

We implore you to urgently review and amend the framework rates to ensure we can have a procurement system that is affordable and sustainable for Trusts, suppliers and temporary workers, while demonstrating a reduction in spend for routine NHS staffing needs.

Yours sincerely,

[Name]